

Pearson BTEC Certificate (QCF)

Security

Level 3: Close Protection

Unit 1: Working as a Close Protection Operative

2014 – Version 1

Time: 75 minutes

Paper Reference

CP-QCFU1T18

You must have:

Multiple Choice Answer Sheet
Black pen

Instructions

- Use **black** ink or ball-point pen.
- Answer **all** questions.
- Encircle your answers on the separate answer sheet.
- Mark only **one** answer for each question.

Information

- The total mark for this paper is 65.
- Each question is worth 1 mark.

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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- 1 A close protection team is given a low profile assignment that requires the principal to travel on foot. Why **must** the team be flexible in its approach to the formations used?
 - A To comply with the operational plan
 - B To show an understanding of different formations
 - C To prevent attention being drawn to the use of close protection
 - D To allow the principal to make last minute changes to the formation
- 2 A close protection operative has been confronted by an angry person. Which of these physical reactions is the operative likely to experience?
 - A Increased anxiety
 - B Increased heart rate
 - C Decreased awareness
 - D Decreased respiration rate
- 3 A close protection operative and their principal are due to fly out of the country. Under data protection legislation, what is the **best** method to use to transfer personal information that has been gathered?
 - A Secure it in the principal's hold luggage
 - B Send it via email
 - C Secure it on the operative's person
 - D Send it via the post
- 4 A close protection operative is escorting a principal to his vehicle when they notice a group of drunk teenagers loitering in the venue car park. Why is it important that the close protection operative adapts to this situation?
 - A To identify weaknesses in the venue plan
 - B To prevent the situation from escalating
 - C So that antisocial behaviour can be reported
 - D So that they can maintain the venue's security
- 5 What is a **main** aim of the Private Security Industry Act?
 - A To regulate fines and prison sentences
 - B To develop qualifications for the security sector
 - C To give security operatives powers of arrest
 - D To increase public confidence in the security sector
- 6 Why is it important to adopt an appropriate **initial** response to a potential conflict?
 - A To demonstrate authority
 - B To prevent the situation from escalating
 - C To reduce the need for support
 - D To ensure others are aware of the situation
- 7 How do Standard Operating Procedures (SOPs) support team dynamics within a close protection environment?
 - A By clarifying individual responsibilities
 - B By defining possible contingencies
 - C By reducing the time needed for briefings
 - D By providing a documentary record of the plan

- 8 Who does human rights legislation protect?
- A Public bodies
 - B All people
 - C Charitable trusts
 - D Private companies
- 9 A young principal wants to deviate from their planned schedule to meet an acquaintance unknown to the Personal Protection Officer (PPO). What **initial** action should the PPO take?
- A Call the client to ask for advice on how to proceed
 - B Amend the schedule to meet the principal's wishes
 - C Assertively advise the principal to keep to their planned schedule
 - D Continue with the schedule ignoring the principal's wishes
- 10 A close protection team has been contracted by an organisation to provide close protection for its Chief Executive Officer (CEO). Who should the team directly request information from about any medical requirements?
- A The CEO's family doctor
 - B The team leader
 - C The CEO
 - D The organisation
- 11 Which of these is a purpose of close protection?
- A To safeguard principals' lifestyles
 - B To prevent principals from committing crimes
 - C To ensure public safety
 - D To reduce public disorder
- 12 Which of these is a factor **most** likely to trigger an angry response?
- A Empathy
 - B Peer pressure
 - C Fear of consequence
 - D Embarrassment
- 13 Which of these is the **best** method to report information collected when conducting a reconnaissance of a venue?
- A Abbreviated notes
 - B Informal conversation
 - C Written report
 - D Incident report
- 14 Which of these is an example of **indirect** discrimination in the workplace?
- A A member of the team is always made to be the driver due to their age
 - B An operative is refused a promotion due to their disability
 - C The client requests that a member of the team is sacked because of their nationality
 - D The client requires an operative who is available only during school hours

- 15 In a conflict situation, aggression is **most** likely to escalate into
- A Frustration
 - B Violence
 - C Anger
 - D Fear
- 16 Which of these would be the **most** practical and effective measures when invited guests arrive at the principal's residence for a small private function?
- A Employ extra security staff to search all bags and provide handheld scanners to assist
 - B Install an 'airport' scanner to check guests and deploy a sniffer dog team to secure the site
 - C Monitor guests with in-house CCTV and arrange for the residence's security team to conduct searches if necessary
 - D Employ a local security company to conduct electronic searches of guest bags and use guard dogs to secure the venue
- 17 Which of these has the **most** contact with the principal?
- A The driver
 - B Team leader
 - C Personal Protection Officer
 - D Residential security team member
- 18 What is a task within the role of the Security Advance Party (SAP)?
- A Carry out a route reconnaissance
 - B Conduct the team brief
 - C Escort the principal to the venue
 - D Oversee security at the principal's residence
- 19 Why is it important to seal the entrances to a room that has been searched?
- A To reduce the need for security around a venue
 - B To allow unescorted access to venue staff
 - C To maintain the layout of the room
 - D To prevent unauthorised access
- 20 Why is it important for a close protection team to communicate through the same medium?
- A To reduce the cost of communication equipment
 - B To ensure team members receive relevant messages
 - C To reduce training needed for multiple types of equipment
 - D To ensure all communications are recorded
- 21 A personal protection team is escorting a principal through a crowded area. Which aspect of personal security is **most** important during the escort?
- A Assertiveness
 - B Vigilance
 - C Punctuality
 - D Courtesy

- 22 Which of these tasks describes the **main** role of the Personal Escort Section's (PES) vehicle?
- A Acting as a navigation and communications vehicle
 - B Offering a second choice of vehicle for the principal
 - C Providing an outer cordon during driving formations
 - D Providing support for the security advance party
- 23 A principal is giving an announcement at a venue when the close protection team leader is notified that maximum capacity has been exceeded. Why is it important to remain aware of this situation?
- A So support can be provided to venue security
 - B So additional medical support can be requested
 - C So further entry is prevented
 - D So emerging threats can be responded to dynamically
- 24 What is the standard seating arrangement for a principal when travelling in a vehicle?
- A Directly behind the Personal Protection Officer
 - B Alongside the driver
 - C Alongside the Personal Protection Officer
 - D Directly behind the driver
- 25 A principal has a series of time sensitive appointments. Why is it **most** important that operational requirements are met within time constraints?
- A To avoid damage to the principal's professional reputation
 - B To ensure that the principal can complete the task quickly
 - C So modified schedules do not need approval
 - D So the effectiveness of the team can be demonstrated
- 26 Why is it **most** important for close protection operatives to ensure continuous professional development?
- A To reduce training needs
 - B To maintain their levels of personal fitness
 - C To keep up to date with emerging technologies
 - D To renew their Security Industry Authority (SIA) licence
- 27 A close protection operative is about to give telephone contact details over a secure radio system. What pro-word should the operative use **before** transmitting the information?
- A Figures
 - B Digits
 - C Numbers
 - D Data
- 28 Which of these is **most** likely to carry out surveillance on a principal who is the Chief Executive Officer of an organisation?
- A A close colleague
 - B A commercial competitor
 - C A private security organisation
 - D A known criminal

- 29** When a defendant is found liable for trespass, what is the **most** likely outcome for them in court?
- A** A criminal record
 - B** A custodial sentence
 - C** A compensation order
 - D** A community service order
- 30** A principal is being escorted to their vehicle when photographers nearby start to make negative comments and ask intrusive questions. Which of these responses from the principal is **most** likely to escalate the situation into a conflict?
- A** Aggressive
 - B** Passive
 - C** Assertive
 - D** Proactive
- 31** Which of these **best** describes personal searches that are used as a countermeasure in a venue?
- A** Visitor belongings are screened on entry by an x-ray machine
 - B** Visitors are asked to empty contents of pockets and bags on entry
 - C** Visitors are asked to provide identification on entry
 - D** Visitors are monitored by surveillance cameras on entry
- 32** Which of these is **most** likely to require a large close protection team?
- A** A Chief Executive Officer's assistant
 - B** An overseas business traveller
 - C** A local business owner
 - D** An internationally recognised actor
- 33** A principal has informed the close protection team that they need to travel overseas at short notice. What does this immediately affect?
- A** The roles within the team
 - B** The morale of the team
 - C** The time taken to prepare the aircraft
 - D** The time to revise the operational plan
- 34** An ex-partner is threatening to physically assault the principal. This is a direct threat to the principal's
- A** Health
 - B** Lifestyle
 - C** Wealth
 - D** Confidence
- 35** A principal is at a venue where security has been compromised due to the discovery of a dangerous object. Who should the Personal Protection Officer liaise with when organising a move to a safe location?
- A** The venue staff and the principal's driver
 - B** The principal's driver and the venue manager
 - C** The close protection team and the principal
 - D** The principal and the venue staff

- 36** A close protection team is escorting a principal on foot through a busy shopping centre. What action should be taken to disrupt surveillance?
- A** Maintain the same speed but change direction
 - B** Adapt the route to travel through an uncrowded area
 - C** Walk in formation and keep people at a distance
 - D** Use site security to clear a path through crowded areas
- 37** Which of these is a **main** function of Skills for Security (SfS)?
- A** To regulate the private security industry
 - B** To regulate the Approved Contractor Scheme (ACS)
 - C** To provide funding to train security personnel
 - D** To provide occupational standards
- 38** What is the role of the close protection team while escorting a principal on foot?
- A** To act as a cordon
 - B** To act as media liaison
 - C** To carry out equipment checks
 - D** To carry out individual searches
- 39** Which of these is the **most** effective method of providing continuous surveillance of a property?
- A** Tracking devices
 - B** CCTV cameras
 - C** Security patrols
 - D** X-ray devices
- 40** When completing routine vehicle checks the driver notices a defect in one of the front tyres. What action should they take?
- A** Replace the tyre before the vehicle is used
 - B** Rotate the tyre with one from the back wheel
 - C** Continue to use the vehicle with extra caution
 - D** Organise a replacement at the end of the assignment
- 41** A principal is due to give a late night performance at a venue. Who should the close protection team liaise with about the principal's itinerary?
- A** The client
 - B** The venue's bar staff
 - C** The venue's security team
 - D** The local media
- 42** When trying to de-escalate a situation, how should a close protection operative use their body language to reduce the level of threat?
- A** By keeping their hands low and palms showing
 - B** By keeping their arms raised with fists clenched
 - C** By pointing at the aggressor
 - D** By folding their arms across their chest

- 43 In which of these situations would a **covert** reconnaissance be required?
- A A concert where a high profile principal is performing
 - B A visit to a young principal's school in a new area
 - C A sporting venue where a principal is due to compete
 - D A public venue where a principal is due to be filmed
- 44 A close protection team is escorting a principal to perform at a large music concert. Why is it important that the team has a working relationship with security staff at the venue?
- A To reduce the number of police needed
 - B To fulfil contract obligations
 - C To have an additional layer of protection
 - D To allow an increased number of fans to the event
- 45 What is a factor that will **most** likely affect operational planning for a visit to a venue?
- A Venue has a pay and display car park
 - B Roadworks immediately outside the venue exit
 - C Venue is a long distance from the next destination
 - D The venue has no site manager
- 46 A close protection team is escorting a principal with a pre-existing medical condition. What **must** the team ensure?
- A The necessary medication is in the medical bag
 - B A basic first aid kit is available
 - C All team members are trained to deal with this condition
 - D A family member is present at all times
- 47 A close protection operative is dealing with an individual who has a complaint relating to how they were searched by the Security Advance Party (SAP). What is the **best** way to prevent this from escalating into a conflict situation?
- A Refer the individual to the admissions policy
 - B Ask for the complaint to be formalised in writing
 - C Defend the actions of the search team
 - D Summarise the complaint to confirm understanding
- 48 A close protection operative has been assigned a principal who has just been through a well-publicised divorce. What **initial** technique should the operative use to prepare for this assignment?
- A Conduct the seven Ps of threat profiling
 - B Conduct a threat awareness triangle
 - C Conduct a dynamic risk assessment
 - D Conduct counter surveillance activities
- 49 On the day of an assignment, the driver in the close protection team is no longer able to perform their duties due to illness. What action should the team leader take?
- A Reassign the driver to a new role
 - B Consult the team medic
 - C Threaten disciplinary procedures
 - D Replace the driver with the back-up driver

- 50 A close protection operative has been assigned to gather equipment for an upcoming assignment. Where would the operative find information to enable them to carry out this task?
- A The briefing notes
 - B The operational plan
 - C The team leader's pocket book
 - D Standard operating procedures (SOP)
- 51 Which of these is **most** likely to be an indicator that a person may become aggressive towards a close protection operative?
- A Rambling speech
 - B Avoiding eye contact
 - C Maintaining personal space
 - D Pointing leading to physical contact
- 52 When escorting a young principal on a road journey, what check **must** the close protection operative carry out throughout the journey?
- A That the vehicle navigation device is working
 - B That the vehicle temperature is comfortable
 - C That the principal is satisfied with the level of service
 - D That the principal's seat belt is securely fastened
- 53 A principal is hosting a private function. To prevent drawing unnecessary attention to the close protection team, what is the **most** appropriate protocol to adopt?
- A Discreetly interacting whilst monitoring the function
 - B Joining in and acting as though invited guests
 - C Adopting a static position whilst monitoring the function
 - D Avoiding any interaction with people in attendance
- 54 Why is it important to brief the team **before** an operation?
- A To allow staff roles to be altered
 - B To encourage positive feedback from the principal
 - C To allow staff competency to be checked
 - D To ensure a clear understanding of instructions
- 55 A principal is aggravating a close protection operative. Which of these would directly affect the operative's behaviour?
- A The operative's attitude
 - B The principal's tone of voice
 - C The principal's body language
 - D The operative's vulnerability
- 56 A team leader is recruiting for a member of the Residential Security Team (RST). Which of these is a desired attribute in an applicant?
- A Ability to speak multiple languages
 - B Experience in unarmed combat
 - C A willingness to participate
 - D A passive attitude

- 57 How is detailed operational intelligence about a small, private venue **best** gathered?
- A By contacting the police
 - B By carrying out a reconnaissance
 - C By talking to the principal
 - D By liaising with local authorities
- 58 Which of these types of technological tool would be **most** useful when planning a route through a busy city centre?
- A A tracking device
 - B Secure radio network
 - C A transmitting device
 - D Handheld satellite navigation
- 59 Which of these needs to be contacted when compiling an operational plan?
- A Emergency services
 - B A local radio station
 - C A local security organisation
 - D Public transport providers
- 60 The Residential Security Team (RST) has been tasked with searching visitors arriving at the principal's residence. How should a refusal to be searched be dealt with **initially**?
- A Politely decline entry to the premises
 - B Proceed with the search without consent
 - C Explain that a search is a condition of entry
 - D Arrange for a supervised search to take place
- 61 Which of these situations would cause a close protection team to reassess its risk management plan prior to the principal's arrival at a venue?
- A High volumes of traffic on the road
 - B A new driver has been assigned
 - C Unforeseen road closures near the venue
 - D A new venue liaison has been appointed
- 62 Which of these is a method used to communicate within the Personal Escort Section (PES) while escorting a principal on foot?
- A Social media
 - B Mobile phones
 - C Written commands
 - D Verbal commands
- 63 A principal is suffering unexpectedly from severe chest pain while travelling to a venue. Why is it **most** important to have identified a route to the nearest medical facility for this contingency?
- A To prevent delays to the schedule
 - B To allow time for a diagnosis by the close protection team
 - C To ensure the principal maintains a low profile
 - D To ensure timely treatment of the principal

64 What type of risk is a Category 2 threat?

- A** High
- B** Medium
- C** Low
- D** Dynamic

65 A long-term member of the close protection team has become irritable recently and has made a number of poor decisions. What does this **most** likely indicate?

- A** They are feeling stressed and need support
- B** They need further training and reassessment
- C** They need to be replaced by someone else
- D** They are over-confident in their role