

Pearson BTEC Certificate (QCF)

Security

Level 3: Close Protection

Unit 1: Working as a Close Protection Operative

2014 – Version 1

Time: 75 minutes

Paper Reference

CP-QCFU1T17

You must have:

Multiple Choice Answer Sheet
Black Pen

Instructions

- Use **black** ink or ball-point pen.
- Answer **all** questions.
- Encircle your answers on the separate answer sheet.
- Mark only **one** answer for each question.

Information

- The total mark for this paper is 65.
- Each question is worth 1 mark.

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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- 1 What is the primary role of the Security Industry Authority (SIA)?
 - A To set service level agreements with customers
 - B To set, raise and maintain national standards
 - C To deliver a licence-linked qualification
 - D To provide a means of controlling the industry
- 2 The principal cannot get to their primary vehicle because it has been surrounded by fans. What is the **best** course of action for the close protection team to take?
 - A Ask the driver to drive the vehicle through the crowd
 - B Physically remove fans from around the principal
 - C Ask the fans to move away from the vehicle
 - D Move the principal to the alternative vehicle
- 3 A team leader is dealing with two team members who have had a heated argument. What is the **best** approach to take to resolve the conflict?
 - A Speak to the team members individually to try and find a win-win resolution
 - B Get the team members to talk through their issues in front of the rest of the team
 - C Encourage the team members to resolve the matter themselves
 - D Take disciplinary action against the team members to deter future issues
- 4 The personal protection officer has been informed that there has been a major accident on the selected primary route. What is the **first** step to ensure the safety of their principal?
 - A Adopt the secondary route plan
 - B Discuss alternative routes with the principal
 - C Request a police escort through the accident area
 - D Discuss alternative routes with team members
- 5 What is a benefit of carrying out a team debrief at the end of an assignment?
 - A It provides an opportunity for feedback on the assignment
 - B It gives the team time to relax following the assignment
 - C It identifies individual responsibilities within the team
 - D It allows a report to be produced listing observations for circulation
- 6 What is a **main** aim of the Private Security Industry Act?
 - A To remove criminal elements from the security sector
 - B To identify training needs within the security sector
 - C To give security operatives powers of arrest
 - D To regulate compensation claims for loss or damage
- 7 Why is it **most** important to protect the image of a high profile principal?
 - A To ensure they are not prosecuted if they break the law
 - B To ensure the close protection team is seen as reliable
 - C To reduce the need for additional security
 - D To reduce unnecessary media attention

- 8 A member of the public has made an official complaint against a close protection operative for ejecting them from a venue. What is a potential outcome for the operative?
- A A compensation claim
 - B A criminal record
 - C A prison sentence
 - D A community service order
- 9 The principal has requested that information on a business competitor is gathered discreetly. What type of surveillance method would be **most** effective to use?
- A Proactive
 - B Covert
 - C Profiling
 - D Overt
- 10 A risk assessment shows that there is a potential increased risk to a principal at a venue due to a convention in the building on that day. When compiling the operational plan, how should this be addressed?
- A Relocate to another venue
 - B Tell the principal not to attend
 - C Ask the venue management to cancel the convention
 - D Increase the number of close protection operatives
- 11 What does personal preparation help the close protection operative to do?
- A Support team members whose administration skills are poor
 - B Ensure the principal will use them for future work
 - C Ensure that they are equipped for any operation
 - D Always meet the principal's needs whatever they are
- 12 During a journey it begins to snow more heavily than expected. Why **must** the close protection team adapt to this change?
- A To prevent the need for additional resources
 - B To reduce the risk by responding dynamically
 - C To deliver the service level agreement
 - D To comply with standard operating procedures
- 13 Since the principal has arrived at a venue a large crowd has gathered outside blocking the primary exit route. How should the team manage the risks associated with this situation?
- A Wait until the crowd disperses
 - B Call for additional support from the police
 - C Use alternative embus and debus points
 - D Use alternative foot formations and proceed through the crowd

- 14 What is a purpose of conducting a threat and risk assessment?
- A To ensure that the correct medical equipment is available
 - B To engage staff
 - C To lower insurance premiums
 - D To assist in operational planning
- 15 How should a close protection operative deal with an individual who refuses to be searched?
- A Assertively demand the individual cooperates
 - B Allow the individual entry into the premises
 - C Explain to the individual that this is a condition of entry
 - D Detain the individual until they comply
- 16 A close protection operative obtains a large amount of personal information about a principal during an assignment. What should the operative ensure in respect of this information?
- A Personal information held on the principal is kept safe and secure
 - B Team members and venue security have copies of the information available to them
 - C The principal remains unaware about what information is being collected
 - D The information is shared with any agency that requests it
- 17 When searching a local area around a large venue for explosives, what is the **best** specialist support to use?
- A CCTV
 - B Mirrors
 - C Sniffer dogs
 - D Local volunteers
- 18 Which of these **best** describes a foreign dignitary?
- A An overseas business traveller
 - B An official representative of another country
 - C An international sports champion
 - D An executive of a multinational organisation
- 19 A close protection operative needs to give details of an operational plan to a colleague. What is the **best** method to use to communicate this information?
- A Ask them to listen carefully and stress the importance of the operation
 - B Go through the main points and summarise the plan for them
 - C Go through the plan and give them an opportunity to discuss it and ask questions
 - D Issue a copy of the plan and give them time to read it thoroughly
- 20 Which of these is **most** likely to carry out surveillance on a principal who is a member of government?
- A A private security organisation
 - B A known criminal
 - C A close colleague
 - D An international protest group

- 21 Which of these interpersonal skills should a close protection operative have?
- A Negotiation
 - B Delegation
 - C Sense of humour
 - D Passiveness
- 22 After the threat of conflict has passed, a close protection operative is suffering from stress. Which of these is a symptom they will experience?
- A Heightened awareness
 - B Low body temperature
 - C Impaired hearing
 - D Indecisiveness
- 23 A principal is running late for a high profile event and the crowd are becoming restless. What should the Security Advance Party (SAP) do to prevent an escalation of this situation?
- A Deploy additional venue stewards around the crowd
 - B Apologise to the crowd without giving further information about the principal
 - C Request immediate back-up from the police
 - D Provide information for the crowd on the principal's estimated time of arrival
- 24 A high profile principal is due to perform at a widely publicised concert for which an overt reconnaissance has been carried out. Why has this type of reconnaissance been carried out?
- A It reduces the risk to close protection operatives
 - B To ensure confidentiality of travel arrangements
 - C As details of the event have been released
 - D To avoid public interference
- 25 In an operational plan, how should the close protection team ensure the security of their vehicles at a venue?
- A All drivers remain with their vehicles
 - B One driver stays with all vehicles
 - C Leave vehicles unattended under CCTV monitoring
 - D Leave vehicles supervised by car park attendants
- 26 A member of the principal's house staff demands that the team leader allows them to see the principal immediately. What should the team leader consider **first** before responding to this situation?
- A The impact their attitude and behaviour will have on the situation
 - B The level of authority the member of staff has in the household
 - C The availability of time in the principal's schedule
 - D The location of the nearest back-up team

- 27 Which of these is the **most** appropriate contingency for a venue without medical facilities?
- A Making emergency medical contact numbers readily available
 - B Providing medicinal drugs for public access
 - C Reducing the maximum number of customers allowed on site
 - D Ensuring a member of the team is trained in first aid
- 28 A team leader has been replaced on the morning of the assignment. Where would the new team leader find full details of any risks to the principal?
- A The operational plan
 - B The service level agreement
 - C The briefing notes
 - D The original team leader's pocket book
- 29 Following a search of a venue, why is it important to ensure the venue remains secure?
- A To allow unescorted access to venue staff and visitors
 - B To reduce the need for security around a venue
 - C To ensure efficient embus and debus
 - D To ensure the area remains sterile
- 30 A team leader is putting a team together for an assignment. What needs to be balanced across the team to ensure it is effective?
- A Ethnicity
 - B Gender and age
 - C Attributes and skills
 - D Experience
- 31 A close protection detail has had to adapt an operational plan due to the desired vehicle no longer being available. What is the **most** important consideration when making alterations?
- A The cost of the vehicle
 - B The supplier of the vehicle
 - C The competency of the vehicle driver
 - D The capacity of the vehicle
- 32 When creating an operational plan for an assignment, which agency should the close protection operative contact?
- A The local media
 - B A private security company
 - C Environmental organisations
 - D The principal's insurance company
- 33 Why is it important for a team to use standard operating procedures?
- A To clarify changes to the route plan
 - B To provide guidance on future movements
 - C To provide guidance on future tasks
 - D To clarify individual responsibilities

- 34** Which of these describes a situation that is **most** likely to escalate into a conflict?
- A** A small number of young fans seeking the principal's autograph
 - B** A tourist taking a picture of the principal arriving at a venue
 - C** Fans being physically prevented from approaching the principal
 - D** The principal's late arrival to a book signing in a shopping centre
- 35** A close protection operative is walking in formation when the principal's phone rings. What action should the operative take to allow the principal some privacy?
- A** Remain in position and try not to listen to what is being said
 - B** Move discreetly out of earshot while maintaining the level of protection
 - C** Stay in position and listen carefully while pretending to pay no attention
 - D** Allow the principal to walk away whilst taking the call
- 36** The principal is very late for a meeting due to traffic congestion and has asked the driver to speed up. As the vehicle is already travelling at the legal speed limit, what should the driver do?
- A** Comply with the principal's wish to exceed the speed limit
 - B** Advise the principal to reschedule their plans
 - C** Advise the principal that speed limits must be complied with
 - D** Offer the principal the opportunity to drive themselves
- 37** A fire alarm goes off at a venue where a principal is attending a meeting and the venue needs to be evacuated. Which of these should a close protection team follow in respect of this emergency evacuation?
- A** A generic evacuation plan
 - B** Directions from the Security Advance Party (SAP)
 - C** Directions from others in the venue
 - D** The venue specific evacuation plan
- 38** An ex-employee is threatening to expose sensitive information regarding a high profile principal. This is an immediate threat to the principal's
- A** Confidence
 - B** Family
 - C** Public image
 - D** Health
- 39** A principal suddenly decides that they want their entourage to accompany them in the main vehicle. What is the **most** appropriate way for the personal protection officer to deal with this situation?
- A** Follow the principal in the back-up vehicle
 - B** Advise the principal that this is not possible
 - C** Request a larger vehicle is made available
 - D** Make their opinion known by arguing the case

- 40** Which of these is a role of the Security Advance Party (SAP)?
- A** Oversee security at the principal's residence
 - B** Provide body cover when escorting the principal
 - C** Monitor venue surroundings
 - D** Conduct the team brief
- 41** A close protection operative discovers an unidentified bag underneath the principal's vehicle. What is the **first** action the operative should take?
- A** Take it to the control room without opening it
 - B** Confirm that it is suspicious
 - C** Contact the bomb disposal squad
 - D** Use the radio to inform the team leader
- 42** A close protection operative is offered a substantial amount of money by a member of the press for any exclusive information relating to their principal. What action should the operative take?
- A** Provide a limited amount of information
 - B** Arrange a formal meeting to discuss the offer
 - C** Accept the money and ask to remain anonymous
 - D** Refuse the offer and report it to the team leader
- 43** Why is it **most** important for the Personal Escort Section (PES) to adopt a flexible approach when escorting the principal in a foot formation?
- A** To ensure a timely arrival
 - B** To maintain the level of protection
 - C** To project a professional public image
 - D** To avoid confusing the principal
- 44** A close protection team has been contracted by an organisation to provide close protection for its Chief Executive Officer (CEO). Who should the team contact regarding outstanding payment issues?
- A** The CEO's personal assistant
 - B** The team leader
 - C** The CEO
 - D** The organisation
- 45** Which of these sources should **not** be used to gain information on a principal's lifestyle?
- A** Their competitors
 - B** Their family
 - C** Social media
 - D** Local media
- 46** Whilst developing route plans, which factor **must** be considered in relation to emergencies?
- A** Helicopter landing sites
 - B** Vehicle recovery
 - C** Public safety
 - D** Safe havens

- 47 A driver is preparing a vehicle that will be used to transport a principal. Which general roadworthiness checks should be completed prior to the journey?
- A That there is a medical kit available
 - B That there are no tracking devices
 - C That the tyres are at the correct pressure
 - D That the fire extinguisher works
- 48 What should be considered when choosing a suitable vehicle for an assignment at short notice?
- A The colour of the vehicle
 - B The cost of insuring the vehicle
 - C The manufacturer of the vehicle
 - D The type of tyres on the vehicle
- 49 What is the role of the Personal Escort Section (PES) whilst on foot?
- A To provide an inner layer of protection
 - B To provide an outer layer of protection
 - C To carry out equipment checks
 - D To carry out individual searches
- 50 When dealing with a conflict situation, why is it important that the **initial** response is positive and assertive?
- A To avoid the situation from escalating
 - B To ensure authority is enforced
 - C To discourage a passive response
 - D To remove the trigger that caused the situation
- 51 Which of these aids to communication would be **most** appropriate to use within a close protection team foot formation?
- A Written notes
 - B Covert hand signals
 - C Mobile phone
 - D Social media
- 52 Which of these complies with equal opportunities legislation in relation to pay?
- A All grades of staff receive the same wage
 - B All staff receive a fair wage regardless of gender
 - C Staff with more experience are paid more
 - D Full-time staff are paid at a higher rate than part-time staff
- 53 A close protection operative is monitoring a principal's residence with CCTV. Which area of the residence would codes of practice **prevent** the operative from monitoring?
- A The garden
 - B The bathroom
 - C The garage
 - D The kitchen

- 54** During a reconnaissance of a venue a member of the Security Advance Party (SAP) notices that the car park is vulnerable. Why is it **most** important to liaise with venue security in this circumstance?
- A** To establish a clear level of authority over venue security
 - B** To establish a good working relationship with venue security
 - C** To ensure the car park is secured prior to the principal's arrival
 - D** To ensure the car park is staffed when the principal arrives
- 55** A close protection operative has placed someone under arrest in the principal's residence for allegedly stealing valuables belonging to the principal. What human rights article does this action impact on?
- A** The right to liberty and security
 - B** The right to freedom of expression
 - C** No punishment without law
 - D** Prohibition of discrimination
- 56** What is the **main** purpose of route reconnaissance?
- A** To check vehicle suitability and performance
 - B** To identify any vulnerabilities and their location
 - C** To ensure navigational equipment is fit for purpose
 - D** To video the route and share with the team
- 57** Whilst conducting a dynamic risk assessment, which of these are sources of threat in the context of close protection?
- A** Person, observation, positioning
 - B** Position, onlookers, place
 - C** Person, object, place
 - D** People, organisation, positioning
- 58** What are the commonly recognised threat categories in the close protection environment?
- A** Primary, Secondary, Tertiary
 - B** Red, Amber, Green
 - C** Critical, Immediate, Continuing
 - D** High, Medium, Low
- 59** An intruder alarm has been activated in a principal's residence and the principal has been moved to the safe room. Why is it **most** important to be decisive in this situation?
- A** To demonstrate strong leadership skills
 - B** To demonstrate the benefits of using close protection
 - C** Delays in decision making can compromise the safety of the principal
 - D** Delays in decision making can inconvenience the principal

- 60** An electrical fire has broken out in the principal's office. Why is it important that members of the close protection team are aware of which classification of fire this is?
- A** For insurance purposes
 - B** To ensure the correct extinguisher is used
 - C** To help plan the escape route
 - D** For preparing personal equipment requirements
- 61** Why is it **most** important for close protection operatives to ensure continuous professional development?
- A** To renew their Security Industry Authority (SIA) licence
 - B** To prevent skill fade
 - C** To maintain their levels of personal fitness
 - D** To reduce training needs
- 62** A close protection operative is escorting a principal to his vehicle when they notice a group of drunk teenagers loitering in the venue car park. Why is it important that the close protection operative adapts to this situation?
- A** To identify weaknesses in the venue plan
 - B** To prevent the situation from escalating
 - C** So that antisocial behaviour can be reported
 - D** So that they can maintain the venue's security
- 63** Which of these is an example of how to manage aggressive behaviour?
- A** Respecting the aggressor's personal space
 - B** Standing 'square on' to the aggressor
 - C** Maintaining a fixed stare with the aggressor
 - D** Continuously interrupting the aggressor
- 64** Whilst on patrol at the venue a close protection operative comes across a suspicious vehicle. How should they ensure they communicate the vehicle registration number accurately to the police over the radio?
- A** Use the standard alphabet
 - B** Use the phonetic alphabet
 - C** Use a foreign alphabet
 - D** Use code words
- 65** A member of the public throws a glass bottle at a principal and their Personal Protection Officer (PPO) provides immediate body cover. What human response is this?
- A** Fear
 - B** Freeze
 - C** Fight
 - D** Flight